UNITED STEELWORKERS KUMPO Union

May 15, 2020

## FOLLOWING UP ON UNEMPLOYMENT

Georgia, like most states, is struggling to keep up with the huge number of unemployment claims. This is leading to delays and makes it hard to reach the unemployment office on the phone. You can do most things, including certify your claim and check your status online.

## **Certify Your Weekly Claim**

Even though Kumho did the initial filing for all employees, you must log-in and certify each week, starting the first Sunday after shut down.

- Go to: <u>https://dol.georgia.gov/unemployment-benefits</u>
- > Select: Claim Weekly UI Benefits Payments
- > Or call the Interactive Voice Response (IVR) System at 1.866.598.4164
- 2. Monitor your voicemail and email closely for messages from the Department of Labor.
- 3. Respond immediately to all requests for additional information.

## **Check Your Unemployment Claim Status**

You'll need your Social Security Number and PIN.

- Go to: <u>https://dol.georgia.gov/unemployment-benefits</u>
- > Select: Check My UI Claim Status

## If you have questions, you can contact the USW:

- Call: USW Organizer Ricky Waggoner at 731-819-2081
- Facebook Page: USW at Kumho
- Text message updates:

Text the phone #: 47486, Enter the message: USWatKumho